AEROPORTI DI ROMA "BOOK A TABLE" SERVICE

ONLINE RESERVATION FOR TABLES AT AIRPORT RESTAURANTS

TERMS AND CONDITIONS OF USE

Information on the Aeroporti di Roma *Book a Table* service for the online reservation of a table at one of the eateries located at Fiumicino Airport.

The *Book a Table* service is provided by Aeroporti di Roma in cooperation with its partner OpenTable. The service can be booked free of charge via the online *widget* on adr.it/web/aeroporti-di-roma-en/ website, on romeairports.com website or by filling out the form on the OpenTable website.

The list of participating restaurants, where it is possible to reserve a table, is displayed on the above-mentioned web applications at the time of the reservation of the service.

By making an online reservation in the manner provided for, Customers declare that they have read all the information provided during the reservation process and fully accept these terms and conditions and those of [Open Table](#).

RESERVATION

- The reservation is entered into the OpenTable system by the Customer and managed on the system by ADR, which simply forwards the request to the selected restaurant.

- Reservations can be made every day, through access to the dedicated web pages, at the times and in the manner indicated on the aforementioned websites.

- Reservations are also subject to availability also depending on the capacity of the restaurant/eatery.

- Customers can make reservations for themselves and any guests. Only one reservation will be made, which will be valid for all booked users.

- Customers must ensure for themselves and their guests that they are in possession of a suitable title to access the area where the restaurant is located (e.g. according to their travel ticket).

- The reservation process is concluded by OpenTable system sending a reservation confirmation e-mail, specifying the reservation details: terminal, restaurant, day and time of reservation.

- Customers undertake to provide truthful and accurate details, including any changes/cancellations, to be reported in order to make the reservation and use the *Book a Table* service; in this regard, Customers undertake to comply with OpenTable's cancellation policy.

- ADR, reserves the right to refuse a reservation, change it or cancel it at a later time due to operational problems at the restaurant or on the OpenTable platform or if it identifies any violation and/or non-compliance with these conditions by the Customer.

USE

- The service will be available for participating restaurants; restaurants can be easily identifiable through the specific map shown in the confirmation e-mail and on the *Book a Table* webpage.

- Customers must arrive at the restaurant at the chosen time and according to the instructions received in the confirmation e-mail.

- Making a reservation and/or using the service does not prevent Customers from using other restaurants services or making a new reservation.

- The use of *Book a Table* service does not guarantee a faster restaurant service, which remains the property and responsibility of the individual restaurant, nor does it guarantee any other method than their normal use.

LEGAL

- ADR shall not be held liable in the event of delays due to the use of the service that lead to passengers missing their flight within the scope of this service.

- ADR shall not be held liable for any malfunctions of the *Book a Table* platform operated by OpenTable.

- ADR shall not be held liable in the case of a restaurant refusing a reservation upon customers' arrival.

- For the processing of personal data through the Book *a Table* system, please see the reservation privacy policy https://www.adr.it/web/aeroporti-di-roma-en/privacy-policy-book-a-table.

- The Terms and Conditions of this reservation service may be changed at any time.

- The Terms and Conditions of use of the *Book a Table* service comply with Italian law and can be accessed on the online *widget* on adr.it/web/aeroporti-di-roma-en/ website, on romeairports.com website or by filling out the online form on the OpenTable website. Any dispute shall be governed by Italian law and submitted to the exclusive jurisdiction of the Court of Rome.